

RRS

beta

REGULATORY REQUEST SYSTEM

Regulatory Priority: Innovation



U.S. ARMY



US Army Corps
of Engineers



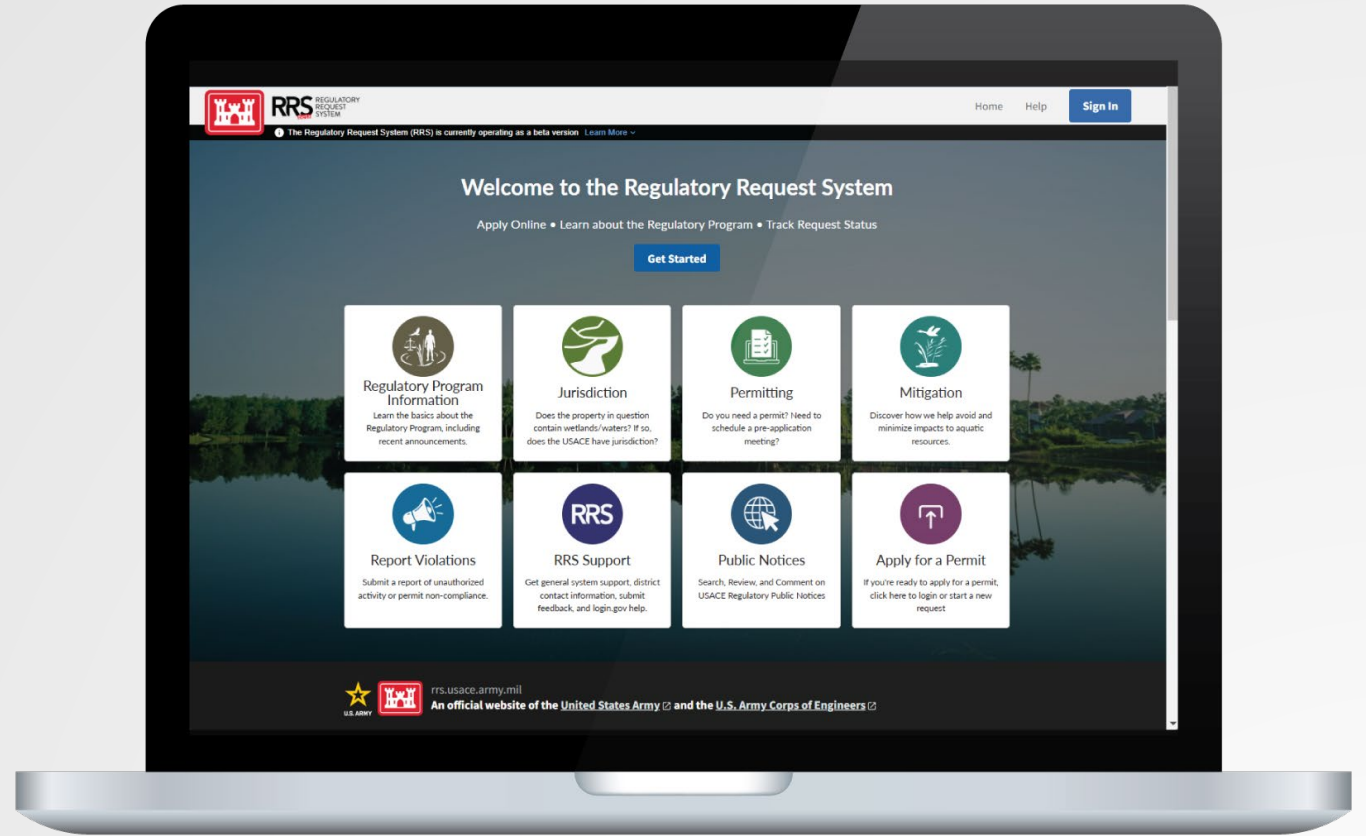


REGULATORY REQUEST SYSTEM (RRS)

What is it? A *NEW* national online application portal and management platform which provides general information on the Regulatory Program and allows users to submit pre-application meeting requests, jurisdictional determination requests and individual and general permit applications, saving time and reducing the need for paper-based submissions.

Applicants can also track the status of their requests using a user-friendly dashboard. Users are required to create an account using Login.gov to submit online requests and to received status updates.

What's next? Adding new capability to include Joint Permit Applications.



Access RRS at rrs.usace.army.mil.

Link to RRS testimonial video: <https://youtu.be/5Q1ELGhbj4k>



RRS BENEFITS



Utilizes modern technology.

Removes burden associated with the preparation and mailing of paper applications.



Streamlined and efficient.

Reduces some of the effort associated with processing applications and data entry.



More transparent and improves response times.

Utilizes auto generated emails to include project numbers and contact information and a user-friendly dashboard so users can track the status of requests.





RRS RELEASE SCHEDULE

January 2024 – Phase 1(a) ✓

- General Regulatory Information
- Preapplication Requests
- Jurisdictional Determination Requests
- User Dashboard

May 2024 – Phase 1(b) ✓

- Permit Application Requests

December 2024 – Phase 2 ✓

- Public Notice Comments Module
- Other Enhancements

CY 2025 – Phase 3

- Joint Permit Applications
- Other Enhancements

RRS REGULATORY
REQUEST
SYSTEM

Streamline the permitting process with the
Regulatory Request System (RRS) — your new
online platform for permit applications.

Online Permit Applications Available NOW!

Learn more at: rrs.usace.army.mil

US Army Corps
of Engineers.

The banner features a background image of a wetland with tall grasses and a body of water. A white rounded rectangle is centered over the image, containing the RRS logo and text. The logo consists of the letters 'RRS' in a large, bold, black font, with the word 'beta' in a smaller, red, italicized font below it. To the right of 'RRS' is the text 'REGULATORY REQUEST SYSTEM' in a black, sans-serif font. Below the logo is a paragraph of text: 'Streamline the permitting process with the Regulatory Request System (RRS) — your new online platform for permit applications.' Below this is a red button with white text that says 'Online Permit Applications Available NOW!'. At the bottom of the banner, there is a small US Army Corps of Engineers logo and the text 'US Army Corps of Engineers.'.



ADDITIONAL ENHANCEMENTS

What's Next?

- Joint Permit Applications
- NPR and Self-Verification Tool
- Submittal of multiple requests at once
e.g. delineation report & permit application request
- Modification Requests (Versioning)
- Request Additional Information
- External Agency Role and Functionality
- Expanded dashboard for improved tracking and status updates
- Bulk Upload





ADDITIONAL INFORMATION

- Users are required to create an account using Login.gov to submit online requests and to receive status updates.
- Applicants can still submit permit requests and supporting information by traditional mail or emailing electronic submittals to the appropriate regulatory office.
- *Beta* allows us to add capability while continuing to implement fixes and make improvements based on user feedback.
- Feedback from users is essential to make RRS the best it can be! Feedback can be provided at rrs@usace.army.mil.

QUESTIONS

<https://rrs.usace.army.mil/rrs>



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